

## Contact

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[www.linkedin.com/in/designops](https://www.linkedin.com/in/designops)  
(LinkedIn)

## Top Skills

User Experience Design

Figma (Software)

Prototyping

## Languages

Inglês (Full Professional)

## Certifications

UX Team Summit - Design System

UX Strategy: divergindo e afinando ideias

UX Writing

Design Thinking de Serviços

Accessibility for Web Design

# Filipe Peres

Senior User Experience Designer | Product Designer  
Brasília, Federal District, Brazil

## Summary

With over 15 years of experience, I am a Senior User Experience Designer at Blackhawk Network, a global leader in digital and physical gift card solutions. I hold a postgraduate degree in UX/UI Design and a bachelor's degree in Internet Systems, equipping me with the skills and qualifications necessary to create user-centered design solutions optimized for various platforms and devices.

My expertise includes creating low and high-fidelity prototypes using leading tools like Figma, Sketch, and UXPin, and translating them into interactive experiences with HTML5, CSS3, and JavaScript. I have extensive experience conducting user research, interpreting feedback, and turning it into actionable insights, iteratively refining designs to achieve maximum usability.

Additionally, I collaborate with dynamic global teams and present design proposals in English to stakeholders, always seeking to align business strategies with user needs. I am passionate about Design Thinking and Lean UX, applying these principles strategically to guide products from discovery to delivery and continuous improvement.

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## Experience

### Blackhawk Network

Senior User Experience Designer

August 2022 - Present (2 years 10 months)

Brasil

As a UX Designer within a dynamic global team, I specialize in crafting low and high fidelity prototypes using leading industry tools like Figma, Sketch, and UXPin. I am adept at translating user feedback into actionable insights, iteratively refining designs to achieve optimal usability. My role extends to transforming these designs into interactive experiences by leveraging my proficiency in HTML5, CSS3, and Javascript. This ensures the delivery of a

final product that not only meets but exceeds the highest standards of usability and user experience.

**Tata Consultancy Services**  
**Design System Tech Lead**  
February 2022 - August 2022 (7 months)  
Brasil

As the team lead for a dedicated group of UX/UI Designers and UX Researchers, I've been at the forefront of establishing a robust Mobile Design System from its inception for a prominent pharmaceutical company. This involved crafting compelling presentations delivered in English to stakeholders across LATAM/US. To uphold the system's effectiveness, I introduced and advocated for a Governance Model. Furthermore, I've played a pivotal role in evangelizing the company on various facets of User Experience and the Design Thinking Process.

**Veriz Tecnologia**  
**Senior UX/UI Designer**  
June 2019 - July 2022 (3 years 2 months)  
Brasília e Região, Brasil

As a Product Designer and UX/UI Designer, I played a key role in the creation of a highly successful loyalty mobile application, which boasts over 350,000 users. In addition to designing the user interface, I was also involved in front-end development for various web applications, utilizing tools such as Angular, HTML5, CSS3, and Javascript. My work has helped ensure that the final product not only looks great but also functions flawlessly, providing an exceptional user experience.

**Geap Autogestão em Saúde**  
**Senior User Experience Designer**  
April 2019 - June 2019 (3 months)  
Brasília e Região, Brasil

As a UX/UI Designer and Front-end Developer, I leveraged my proficiency in HTML, CSS, and ASP.NET to craft exceptional user interfaces, providing a seamless user experience. My role involved developing both low and high-fidelity prototypes, rigorously tested and refined through user meetings and interviews to address pain points. My design approach was anchored in data-driven principles, ensuring that every decision was informed by user data and thorough research.

## Mirante Tecnologia

### Senior UX Designer

July 2018 - April 2019 (10 months)

Brasília e Região, Brasil

As a UX/UI Designer and Front-end Developer, I leveraged my proficiency in HTML, CSS, and ASP.NET to craft exceptional user interfaces, providing a seamless user experience. My role involved developing both low and high-fidelity prototypes, rigorously tested and refined through user meetings and interviews to address pain points. My design approach was anchored in data-driven principles, ensuring that every decision was informed by user data and thorough research.

## Veriz Tecnologia

### UX/UI Designer

January 2016 - July 2018 (2 years 7 months)

Brasília e Região, Brasil

I played a key role in creating a mobile application from scratch, which involved designing and developing wireframes, low and high fidelity prototypes, and implementing front-end development using HTML, CSS, Javascript, and Angular. My work ensured that the final product was not only visually appealing but also delivered a seamless user experience. Throughout the project, I focused on creating a robust design that met the needs of our users while aligning with our client's goals and objectives.

## CTIS Tecnologia

### Web designer

November 2012 - December 2015 (3 years 2 months)

Brasília e Região, Brasil

As an E-commerce Coordinator and Design Lead, I was responsible for selling gift cards both online and in physical stores (POSA). I led a team of designers and customer support analysts to ensure that the gift card program was not only visually appealing but also functioned seamlessly for both customers and employees. My work involved collaborating with cross-functional teams to ensure that the program met the needs of our customers while aligning with our business goals. Throughout the project, I focused on optimizing the customer experience and improving sales performance.

## Brasília Mídia

### Web Designer

April 2012 - November 2012 (8 months)

Brasília

I've achieved success in both designing and developing website interfaces using HTML and CSS, resulting in the creation of compelling e-commerce platforms and websites.

## Escola Nacional de Administração Pública ENAP

### Internship in Web Design

November 2009 - January 2011 (1 year 3 months)

Brasília, Distrito Federal, Brasil

In my inaugural professional role, I took charge of content management for the "enap.gov.br" portal, utilizing CMS Joomla! and Moodle to seamlessly deliver engaging and informative materials.

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## Education

### UDF - Centro Universitário

Graduação, Sistemas para internet | Internet Systems · (2008 - 2011)

### IESB

Pós-graduação Lato Sensu - Especialização, Banco de Dados com Ênfase em SGBD Oracle · (January 2012 - October 2012)

### Faculdade Unyleya

Pós Graduação, User Experience (UX) e User Interface (UI) · (January 2020 - April 2021)